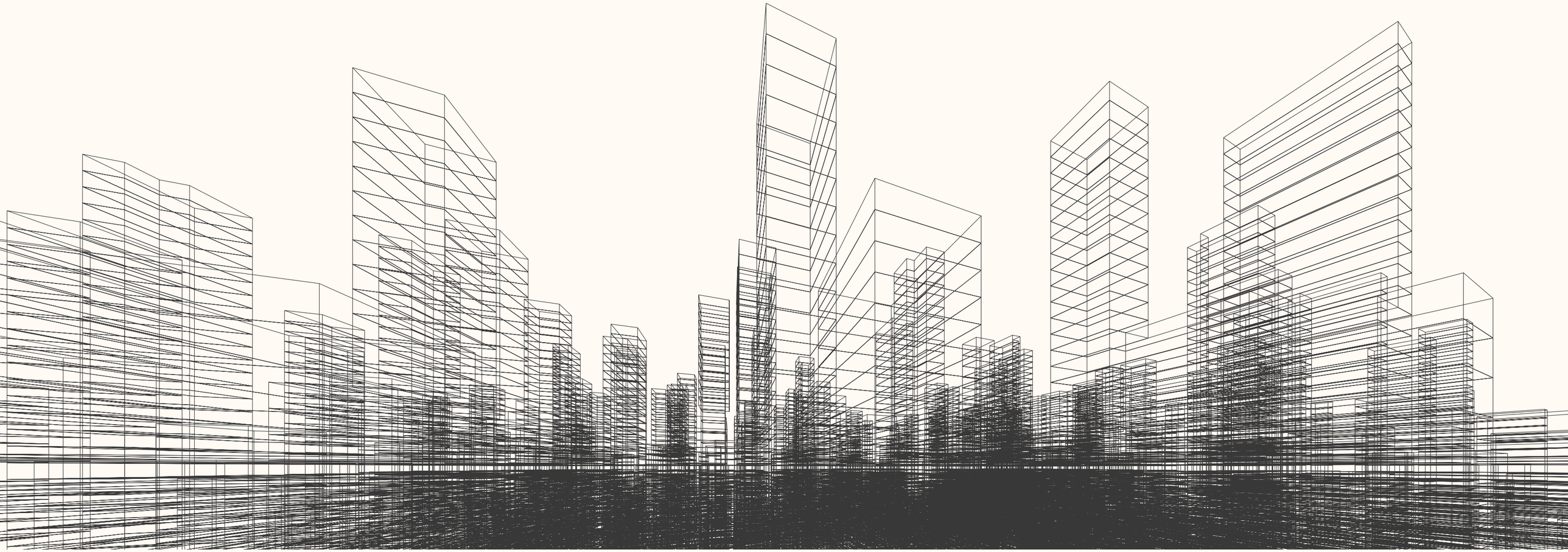


SERVIS 365 FACILITY MANAGEMENT

Company Profile

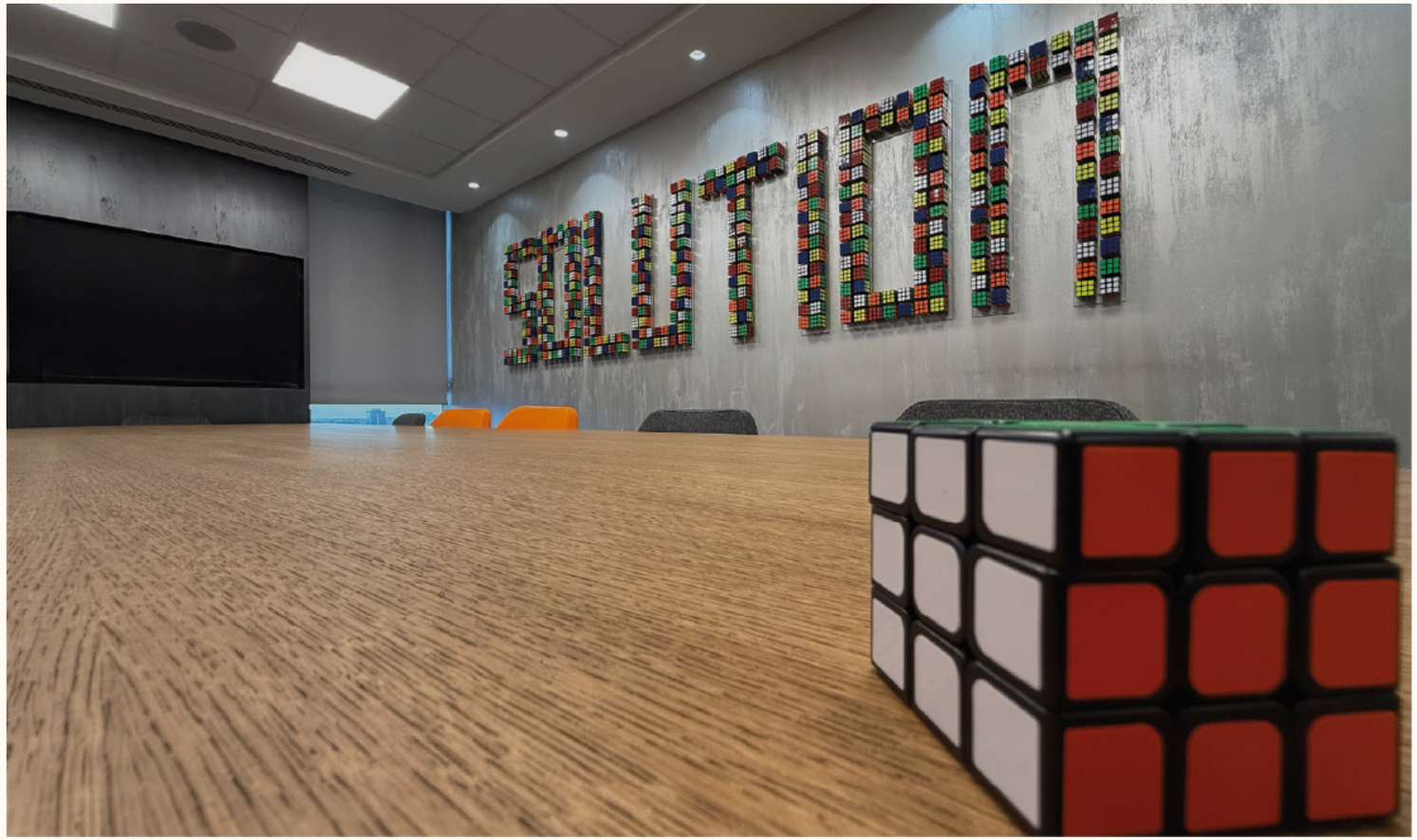
Technical Services

Construction & Fit-Out

Facility Management

Solution.

Qualified, rational and result-oriented.
The outcome obtained by resolving a problem.
The path is reached when a problem is solved
through methods that serve the intended purpose.



Founding Partners



ALPARSLAN ÖZARPAT / Architect

Born in 1977 in Ankara. After completing his undergraduate studies at Middle East Technical University, Faculty of Architecture, he worked in various global companies. In 2012, he brought Turkey's first true multi-point facility management structure to life with Servis365. With twenty-five years of experience in architecture and project coordination, Özarpat is known for delivering solutions beyond expectations in implementation projects. A goal-oriented professional, he leads teams in global-scale communication and relationship management.



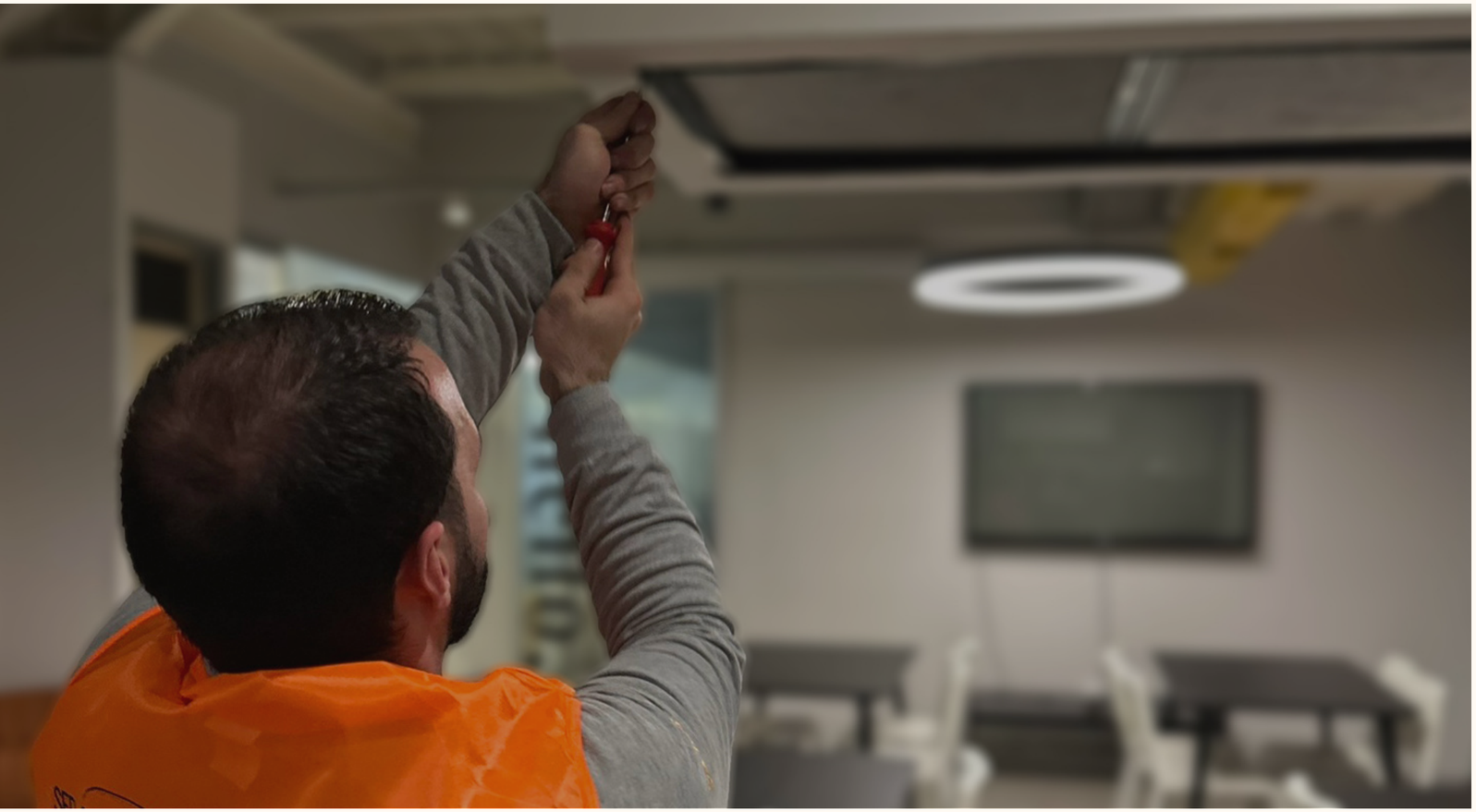
ORÇUN ÖZKAN / Architect

Born in 1976 in Trabzon. After graduating from Istanbul Technical University, Faculty of Architecture in 1999, he worked in global construction companies. In 2012, he brought Turkey's first true multi-point facility management structure to life with Servis365. Özkan has over 25 years of experience in interior architectural projects in hospitality, retail, and office environments. He plays a leading role in managing global teams and developing innovative architectural solutions in both project design and implementation processes.



ALPTEKİN YILDIZ / Architect

Born in 1976 in Ankara. After earning his bachelor's degree at Middle East Technical University, Faculty of Architecture, he completed his master's degree at Gazi University in the same field. Yıldız worked in construction companies across multiple sectors and co-founded Servis365 in 2012, introducing Turkey's first true multi-point facility management structure. With 25 years of architectural experience, he leads teams that design and produce solutions tailored to the needs of luxury retail production processes. His passion for new business opportunities and technological solutions positions him actively in the company's global initiatives.



Technical Services

We offer fast and effective solutions for any technical needs your business encounters. With the software we have specifically developed for the facility management field, we support our clients in maintaining smooth operations.

Through our regional centers and solution partners, we provide the highest quality service across Turkey and ensure the first response to facilities during emergencies.

- Periodic Technical Maintenance
- Service Operations
- Construction Services
- Special Equipment Maintenance
- Periodic Inspection
- Technical Service
- Fit-Out
- Testing and Commissioning
- Project Management
- Technical Feasibility
- Third-Party Services Management
- Special System and Equipment Maintenance

Construction
Fit-Out

We combine our experience in Technical Maintenance and Repair with Project Fit-Out and Contracting Services!

With the sustainable and holistic approach gained through our technical operations expertise, we create value, offer a new perspective, and progress with the goal of being a part of the #solution in this field. With this goal, we not only deliver our projects but, with years of experience, keep operational efficiency at the highest level.

- Turnkey fit-out
- Design and supervision
- Project management
- Renovation
- Technical feasibility and leasing consultancy
- Budget control and cost management





Construction

Architectural Services

We produce high-quality, fast, and operationally integrated solutions across Turkey from a single point.

- Plaster, paint services and flooring works
- Window display installations
- Seasonal transitions
- Advertisement and visual installations
- Concept transitions
- Furniture solutions
- Architectural Inspection and Reporting
- Technical Inspection and Reporting
- Franchise and Branch Audits
- Pre-Lease Technical Feasibility
- Progress Payment Control
- Post-Construction Inspection and Handover
- Analysis and Reporting in Technical Operations
- Inventory Control and Counting
- Technical Operations Management
- Maintenance Planning and Budgeting
- Supplier Selection and Management
- System and Equipment Selection

Facility Management

We help our clients make their businesses more efficient and sustainable in all technical matters outside their core operations by offering specialized, qualified, and demand-based solutions tailored to their operational scale.

- Periodic Maintenance and Repair Services
- Technical Operations Services
- Cleaning Services
- Security Services
- Energy Management
- Environmental and Landscaping Management
- Emergency Management
- Digital Solutions
- Periodic Inspection and Measurement Services
- MV-HV Transformer Operation
- Waste Management
- Logistics Management









SRV365

Online Reporting and Monitoring System

- Facility representatives can submit and track all their requests through SRV365.
- We work in coordination with technical management units, ensure budget control, and present all data in 11 different categories in downloadable XLS format.
- All systems and device inventories subject to periodic maintenance are labeled and recorded in the SRV365 system on a facility basis.
- Data belonging to periodic maintenance and additional work forms can be viewed through the system for 2 years and stored in our SRV365 infrastructure for 5 years.
- Photos related to maintenance activities can be viewed and downloaded through the system.
- At the end of each quarter, important statistical information such as response time, the four facilities with the highest expenditure, and fault request distribution can be accessed through web and mobile application channels.

Digital Solutions

We manage our processes through digital channels — primarily our own platform, SRV365 — and with our real-time reporting capability, we manage processes

- Architectural Inspection and Reporting
- Technical Inspection and Reporting
- Franchise and Branch Audits
- Pre-Lease Technical Feasibility
- Progress Payment Control
- Post-Construction Inspection and Handover
- Analysis and Reporting in Technical
- Operations
- Inventory Control and Counting
- Technical Operations Management
- Maintenance Planning and Budgeting
- Supplier Selection and Management

Analysis and Reporting

Budget Management

Process Management

Document Management

User-Friendly Interface

Data Storage & Archiving

Easy Access

Energy Efficiency



Why *Servis365?*

- Deep Sectoral Knowledge and Experience
- Leading Innovation
- Expertise and Diversity
- Integrated Technology Solutions
- Ever-Growing Experienced Team and Operational
- Structure
- Wide Service Network Across Turkey

Servis365 by Numbers

360º

360-degree
Turnkey Services

100+

Brands Served

100000+

Technical Solutions

5000+

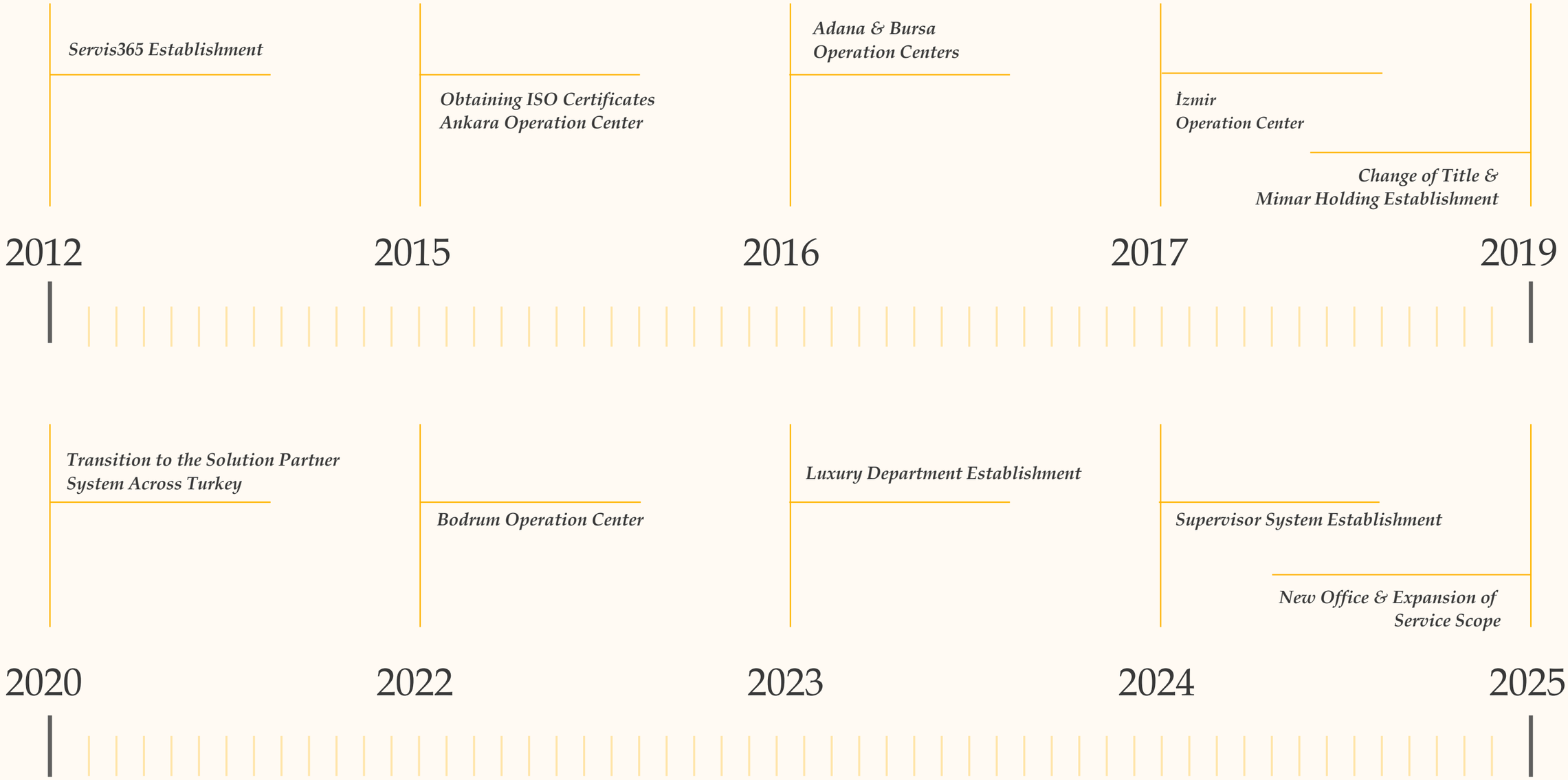
Facilities Serviced

60+

Strong Team

81

Provinces / 200+
Solution Partners


Servis365 Establishment
2012
Obtaining ISO Certificates
Ankara Operation Center
2015
Adana & Bursa
Operation Centers
2016
İzmir
Operation Center
2017
Change of Title &
Mimar Holding Establishment
2019
Transition to the Solution Partner
System Across Turkey
2020
Bodrum Operation Center
2022
Luxury Department Establishment
2023
Supervisor System Establishment
2024
New Office & Expansion of
Service Scope
2025

Technical Services

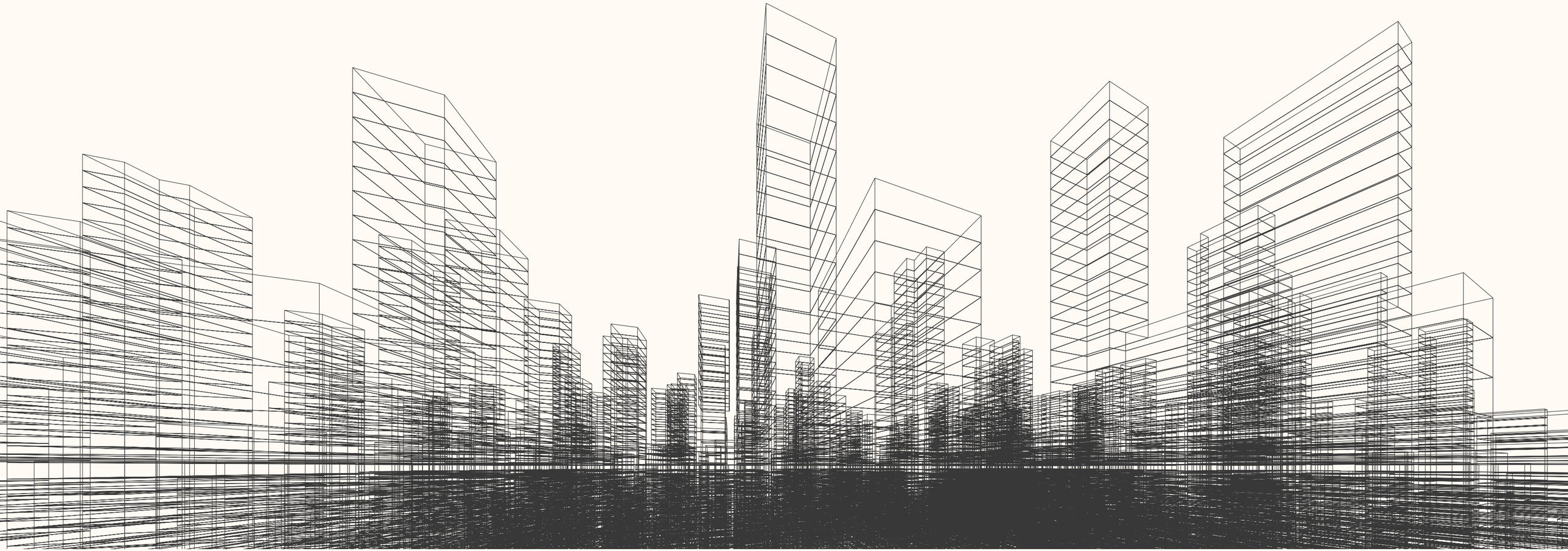
mavi JEANS
IPEKYOL
ebebek
MR.D.I.Y. Always Low Prices
MediaMarkt
Caribou COFFEE
watsons
Paşabahçe LIVE BEAUTIFUL
GODIVA Chocolatier
CALZEDONIA
ANADOLU HAYAT
zsa·zsa·zsu
MAC
DHL
PVH

Construction & Fit-Out

tam finans
IPEKYOL
Setur
H&M
TURKISH AIRLINES
smart office
PVH
GUCCI

Facility Management

STM
HAN SPACES
sütaş
TEI



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SERVIS 365 FACILITY MANAGEMENT